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If, for any reason, Steam is unable to issue a refund via your initial payment method, your Steam Wallet will be credited the full amount. (Some payment methods available through Steam in your country may not support refunding a purchase back to the original payment method. Click here for a full list.) The Steam refund offer, within two weeks of purchase and with less than two hours of playtime, applies to games and software applications on the Steam store. Here is an overview of how refunds work with other types of purchases. Refunds on Downloadable Content(Steam store content usable within another game or software application, "DLC") DLC purchased from the Steam store is refundable within fourteen days of purchase, and if the underlying title has been played for less than two hours since the DLC was purchased, so long as the DLC has not been consumed, modified or transferred. 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Refunds on Titles Purchased Prior to Release Date When you purchase a title on Steam prior to the release date, the two-hour playtime limit for refunds will apply (except for beta testing), but the 14-day period for refunds will not start until the release date. For example, if you purchase a game that is in Early Access or Advanced Access, any playtime will count against the two-hour refund limit. If you pre-purchase a title which is not playable prior to the release date, you can request a refund at any time prior to release of that title, and the standard 14-day/two-hour refund period will apply starting on the games release date. Steam Wallet Refunds You may request a refund for Steam Wallet funds within fourteen days if they were purchased on Steam and if you have not used any of those funds. Renewable Subscriptions For some content and services, Steam offers periodic (e.g. monthly, yearly) access that you pay for on a recurring basis. If a renewable subscription has not been used during the current billing cycle, you may request a refund within 48 hours of the initial purchase or within 48 hours of any automatic renewal. Content is considered used if any games within the subscription have been played during the current billing cycle or if any benefits or discounts included with the subscription have been used, consumed, modified or transferred. Please note that you can cancel an active subscription at any time by going to your account details. Once cancelled, your subscription will no longer automatically renew but you will retain access to the content and benefits of the subscription through the end of your current billing cycle. Steam Hardware Within the applicable time frame and process identified in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased via Steam. Refunds on Bundles You can receive a full refund for any bundle purchased on the Steam Store, so long as none of the items in the bundle have been transferred, and if the combined usage time for all items in the bundle is less than two hours. If a bundle includes an in-game item or DLC that is not refundable, Steam will tell you if the whole bundle is refundable during check-out. Purchases Made Outside of Steam Valve cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned by VAC (the Valve Anti-Cheat system) on a game, you lose the right to refund that game. Video Content We are unable to offer refunds for video content on Steam (e.g. movies, shorts, series, episodes, and tutorials), unless the video is in a bundle with other (non-video) refundable content. Refunds on Gifts Unredeemed gifts may be refunded within the standard 14-day/two-hour refund period. Redeemed gifts may be refunded under the same conditions if the gift recipient initiates the refund. Funds used to purchase the gift will be returned to the original purchaser. EU Right of Withdrawal For an explanation of how the EU right of withdrawal works for Steam customers, click here. Abuse Refunds are designed to remove the risk from purchasing titles on Steamnot as a way to get free games. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a title that was purchased just before a sale and then immediately rebuying that title for the sale price. You can request a refund or get other assistance with your Steam purchases at help.steampowered.com. Last updated 23 April, 2024

Page 8 22 Jul, 2025 Gorilla Vs 100 Men Beat 'em up, Funny, Physics, Memes 22 Jul, 2025 Abiotic Factor Survival, Online Co-Op, Open World Survival Craft, Crafting 22 Jul, 2025 Hell Clock Action RPG, Stylized, Hack and Slash, Roguelike 22 Jul, 2025 Wildgate Multiplayer, Space, PvP, Co-op 22 Jul, 2025 WolfQuest: Anniversary Edition Life Sim, Survival, Nature, Open World 22 Jul, 2025 Monument Valley 3 Casual, Relaxing, Colorful, Atmospheric 22 Jul, 2025 Le Mans Ultimate VR Supported Racing, Automobile Sim, Driving, VR 21 Jul, 2025 Luto Horror, Psychological Horror, Walking Simulator, Story Rich 21 Jul, 2025 The King is Watching RTS, Dark Fantasy, Fantasy, Base Building 18 Jul, 2025 Little Fighter 2 Remastered Action, 2D Fighter, Arcade, Beat 'em up 18 Jul, 2025 Love n Life: Happy Student Sexual Content, Hentai, Nudity, NSFW 18 Jul, 2025 Who's at the door? Simulation, Adventure, Walking Simulator, Immersive Sim 17 Jul, 2025 Back to the Dawn RPG, Pixel Graphics, Story Rich, Detective 17 Jul, 2025 Return from Core Automation, Survival, Base Building, Dating Sim 17 Jul, 2025 The Drifter Story Rich, Point & Click, Pixel Graphics, Investigation 17 Jul, 2025 Drill Core Strategy, Colony Sim, Roguelite, Exploration 17 Jul, 2025 The Wandering Village Simulation, Management, City Builder, Post-apocalyptic 17 Jul, 2025 The Necromancer's Tale Atmospheric, Tactical RPG, Detective, Turn-Based Strategy 15 Jul, 2025 Demonic Mahjong Strategy, Card Game, Tabletop, Roguelike 15 Jul, 2025 Destiny 2: The Edge of Fate Action, Adventure, Free to Play 15 Jul, 2025 Destiny 2: Year of Prophecy Ultimate Edition Action, Adventure, Free to Play 15 Jul, 2025 Stronghold Crusader: Definitive Edition Strategy, Real Time Tactics, City Builder, Colony Sim 15 Jul, 2025 Eriksholm: The Stolen Dream Stealth, Narrative, Story Rich, Female Protagonist 14 Jul, 2025 Word Play Casual, Word Game, Spelling, Roguelike 11 Jul, 2025 RimWorld - Odyssey Colony Sim, Base Building, Survival, Strategy 10 Jul, 2025 Tony Hawk's Pro Skater 3 + 4 Sports, Skateboarding, Music, Arcade 10 Jul, 2025 PATAPON 1+2 REPLAY Action, Rhythm, Action RPG, Action-Adventure 24 Jun, 2025 Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports 20 Jun, 2025 Parcel Simulator Simulation, Automation, First-Person, Immersive Sim 19 Jun, 2025 Supermarket Simulator Simulation, Management, Economy, Multiplayer WUCHANG: Fallen Feathers Souls-like, Female Protagonist, Action RPG, Difficult Counter-Strike 2 FPS, Shooter, Multiplayer, Competitive PUBG: BATTLEGROUNDS Survival, Shooter, Battle Royale, Multiplayer Wildgate Multiplayer, Space, PvP, Co-op PEAK Multiplayer, Physics, Online Co-Op, Co-op Destiny 2 Free to Play, Open World, Multiplayer, Looter Shooter Warframe Free to Play, Action RPG, Looter Shooter, Third-Person Shooter Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports Killing Floor 3 FPS, PvE, Zombies, Shooter Dead by Daylight Horror, Multiplayer, Survival Horror, Online Co-Op Apex Legends Free to Play, Multiplayer, Battle Royale, FPS RimWorld Colony Sim, Base Building, Survival, Strategy Marvel Rivals Free to Play, Multiplayer, Hero Shooter, Third-Person Shooter Monster Hunter Wilds Hunting, Action, Multiplayer, Online Co-Op Ready or Not Tactical, Realistic, FPS, Shooter Red Dead Redemption 2 Open World, Story Rich, Western, Adventure Hell Clock Action RPG, Stylized, Hack and Slash, Roguelike Abiotic Factor Survival, Online Co-Op, Open World Survival Craft, Crafting The King is Watching RTS, Dark Fantasy, Fantasy, Base Building Warhammer 40,000: Space Marine 2 Warhammer 40K, Action, Multiplayer, Co-op Delta Force Free to Play, FPS, Multiplayer, Singleplayer Dota 2 Free to Play, MOBA, Multiplayer, Strategy Euro Truck Simulator 2 Driving, Transportation, Simulation, Open World EA SPORTS FC 26 Sports, Simulation, Football (Soccer), Multiplayer NARAKA: BLADEPOINT Battle Royale, Multiplayer, Martial Arts, Mature Stronghold Crusader: Definitive Edition Strategy, Real Time Tactics, City Builder, Colony Sim HELLDIVERS 2 Online Co-Op, PvE, Third-Person Shooter, Multiplayer Clair Obscur: Expedition 33 Turn-Based Combat, Story Rich, Fantasy, RPG Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding See more: Top Sellers Top Sellers Elsewhere Electric VR Only Puzzle, VR, Conversation, Asymmetric VR Animal Shelter 2 Simulation, Family Friendly, Multiplayer, Cute Wheel World Adventure, Sports, Racing, Bikes MR FARMBOY Cozy, Colony Sim, Farming Sim, Automation hololive GoroGoro Mountain 3D Platformer, Action, Arcade, Action-Adventure WUCHANG: Fallen Feathers Souls-like, Female Protagonist, Action RPG, Difficult and Roger Interactive Fiction, Visual Novel, Romance, Point & Click The Great Villainess: Strategy of Lily Turn-Based Tactics, Tactical RPG, Auto Battler, War Bogos Binted? Early Access, Casual, Simulation, Multiplayer Clutchtime: Basketball Deckbuilder Roguelike Deckbuilder, Basketball, Card Game, Sports Miami Hotel Simulator Simulation, Co-op, Management, Sandbox Killing Floor 3 FPS, PvE, Zombies, Shooter 100 Zombie Cats Free to Play, Casual, Cats, Zombies Look Mum No Computer Action, Twin Stick Shooter, Action-Adventure, Arcade Hotel Galactic Early Access, Casual, Time Management, Stylized Let Them Trade Relaxing, City Builder, Resource Management, Real-Time with Pause s.p.l.i.t Action, Simulation, Interactive Fiction, Puzzle MAVRIX by Matt Jones Early Access, Sports, Open World, Bikes Monster: Titan's Playground VR Only Action, VR, Destruction, Indie Oxide Room 208 Action, Adventure, Action-Adventure, Third-Person Shooter No Sleep For Kaname Date - From AI: THE SOMNIUM FILES Adventure, Interactive Fiction, Visual Novel, Choose Your Own Adventure Flower in Us Interactive Fiction, Puzzle, Investigation, Visual Novel Ascent of Ashes Early Access, Strategy, Colony Sim, Base Building Rhythm Storm Bullet Hell, Action Roguelike, Arena Shooter, 2D Paddle Paddle Paddle Casual, Parkour, Racing, Singleplayer Prison Escape Simulator: Dig Out Simulation, Exploration, Life Sim, Crime Echoes of the Architects Strategy, RTS, Auto Battler, PvP Death Relives Mythology, 3D, Survival Horror, Horror Pip My Dice Strategy, Roguelike Deckbuilder, Replay Value, Casual Hero in an All-Forgiving Fantasy World RPG Sexual Content, Nudity, JRPG, RPG See more: Upcoming Releases Red Dead Redemption 2 Open World, Story Rich, Western, Adventure Grand Theft Auto V Enhanced Open World, Action, Multiplayer, Crime Warhammer 40,000: Space Marine 2 Warhammer 40K, Action, Multiplayer, Co-op Clair Obscur: Expedition 33 Turn-Based Combat, Story Rich, Fantasy, RPG Persona 5 Royal JRPG, Story Rich, Turn-Based Combat, Great Soundtrack RimWorld Colony Sim, Base Building, Survival, Strategy Lies of P Souls-like, Action, Dark Fantasy, Action RPG Assassins Creed Shadows Action, Adventure, Open World, Stealth UnderMine Action Roguelike, Roguelite, Pixel Graphics, Dungeon Crawler BeamNG.drive Simulation, Driving, Physics, Realistic Medieval Dynasty Crafting, Building, Multiplayer, Co-op Euro Truck Simulator 2 Driving, Transportation, Simulation, Open World No Man's Sky VR Supported Open World, Open World Survival Craft, Space, Exploration Persona 3 Reload JRPG, RPG, Anime, Party-Based RPG Fabledom City Builder, Colony Sim, Relaxing, Sandbox NBA 2K25 Sports, Basketball, Simulation, eSports DayZ Survival, Open World, Zombies, Online Co-Op Core Keeper Pixel Graphics, Open World Survival Craft, Online Co-Op, Sandbox RimWorld - Biotech Colony Sim, Base Building, Survival, Strategy Maneater Open World, Dark Humor, Nature, Violent Dead Cells Adventure, Action Roguelike, Pixel Graphics, Metroidvania Evil West Western, Beat 'em up, Action-Adventure, Co-op Assassin's Creed Black Flag - Gold Edition Action, Adventure, Pirates, Open World V Rising Survival, Open World, Base Building, Multiplayer RimWorld - Anomaly Colony Sim, Base Building, Survival, Strategy Sultan's Game Drama, Story Rich, RPG, Simulation Unrailed! Multiplayer, Co-op, Online Co-Op, Local Co-Op Garry's Mod Sandbox, Moddable, Multiplayer, Physics Manor Lords Strategy, City Builder, Base Building, Simulation My Time at Sandrock Life Sim, Building, Farming Sim, Multiplayer Stray Cats, Adventure, Atmospheric, Cyberpunk SCUM Survival, Open World Survival Craft, Multiplayer, Open World My Time at Portia Life Sim, RPG, Open World, Farming Sim RimWorld - Ideology Colony Sim, Base Building, Survival, Strategy House Flipper 2 Simulation, Relaxing, Building, Co-op Car Dealer Simulator Driving, Simulation, Automobile Sim, Trading RimWorld - Royalty Colony Sim, Base Building, Survival, Strategy Dead Island 2 Co-op, Zombies, Gore, First-Person Balatro Card Game, Roguelike, Roguelike Deckbuilder, Deckbuilding 9 Kings Strategy, Roguelike, RPG, Fantasy 17 Jul, 2025 BLACK STIGMA Early Access, Third-Person Shooter, Hero Shooter, Free to Play 17 Jul, 2025 Off The Grid Battle Royale, Multiplayer, Cyberpunk, Third-Person Shooter 17 Jul, 2025 Treasure Hunters: Prologue Online Co-Op, First-Person, Action-Adventure, Action 15 Jul, 2025 That One Otter Game Local Co-Op, Adventure, Cute, Funny 11 Jul, 2025 DOGWALK Casual, Exploration, Wholesome, Short 8 Jul, 2025 Restaurats Demo Cooking, Co-op, RPG, Time Management 6 Jul, 2025 SurfsUp Racing, Competitive, Precision Platformer, Runner 4 Jul, 2025 SCP: CB Multiplayer Reborn Early Access, Horror, Exploration, Shooter 1 Jul, 2025 Mecha BREAK Free to Play, Mechs, Robots, PvP 30 Jun, 2025 Aura Kingdom - Impact Adventure, Action, RPG, MMORPG 25 Jun, 2025 Persona5: The Phantom X RPG, JRPG, Anime, Adventure 24 Jun, 2025 Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports 18 Jun, 2025 Marvel Contest of Champions Free to Play, Superhero, Fighting, Combat 14 Jun, 2025 Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding 9 Jun, 2025 Solo Leveling:ARISE OVERDRIVE Demo 8 Jun, 2025 Baby Steps Demo Action, Adventure, Casual, Walking Simulator 8 Jun, 2025 No, I'm not a Human Demo Horror, Singleplayer, Choices Matter, Story Rich 8 Jun, 2025 TerraTech Legion Demo Action Roguelike, Bullet Hell, Vehicular Combat, Third-Person Shooter 6 Jun, 2025 BALL x PIT Demo Action, Action Roguelike, Bullet Hell, Roguelite 6 Jun, 2025 Waterpark Simulator Demo Casual, Simulation, City Builder, Life Sim 5 Jun, 2025 Drift Legends 2 Racing, Sports, Simulation, Automobile Sim 2 Jun, 2025 Truck World: Australia - First Haul Driving, Transportation, Simulation, Open World 30 May, 2025 Stellar Blade Demo Action, Adventure, Souls-like, Action RPG 29 May, 2025 Who's at the door? Demo Simulation, Adventure, Walking Simulator, Immersive Sim 29 May, 2025 Dead as Disco Demo Action, Beat 'em up, Rhythm, Action-Adventure 28 May, 2025 CoopRooms Demo Multiplayer, Action, Horror, Psychological Horror 27 May, 2025 Town To City Demo City Builder, Cozy, Management, Building 27 May, 2025 Deadly Days: Roadtrip Demo Action Roguelike, Inventory Management, Bullet Hell, Action 25 May, 2025 Miscrits: World of Creatures Adventure, Creature Collector, Strategy, Casual 22 May, 2025 Dream Eaters.exe Demo Horror, Online Co-Op, Multiplayer, Co-op See more: Free to Play or Demos

Page 9 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce. Valve has certified to the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the UK Extension to the EU-U.S. DPF. Valve has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy Framework Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit . 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying Information") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of Valve or a third party (e.g. the interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam User Account. During setup of your account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information that you post, comment or follow in any of our Content and Services; Information sent through chat; Information you provide when you request information or support from us or purchase Content and Services from us, including information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services, we need to collect, store and use various information about your activity in our Content and Services. "Content-Related Information" includes your Steam ID, as well as what is usually referred to as "game statistics". By game statistics we mean information about your games' preferences, progress in the games, playtime, as well as information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust your browser settings to prevent the reception of cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our servers log your IP address, which is a number that is automatically assigned to the network your computer is part of. 3.7 Content Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam Client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously requested from Valve to your email address or where you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent on the same page where you previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on of such Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or where the applicable law provides for longer storage and retention period for the storage and retention period required by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or of the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child without undue delay to the extent that the collection and processing of the Personal Data was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data. However, we may share or provide access to each of the categories of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including the provisions governing onward transfer liability. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and the identification of Steam content you wish to access) with our third party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of digital content you have requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have chosen to represent you on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly relating to the users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, your multiplayer game matchmaking information, in-game items and other information needed to operate the game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about you through the Steamworks API such as your real name or your email address, any information you share about yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account offered by a third party. If you consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about your person from Valve to a third party, you will be informed about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in sections 8 and 10 below. As a visitor to the Steam Website without being logged in, you can control Cookies through the process described in section 3.6 above. You can also contact Valve or its European representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of Access. You have the right to access your Personal Data that we hold about you, i.e. the right to require free of charge (i) information whether your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we shall endeavor to ensure by implementing suitable measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion. For individual items of Personal Data please edit them through the Privacy Dashboard or request the deletion via the Steam support page. You can also request the deletion of your Steam user account via the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including the Steam User Account, Subscriptions and game-related information linked to the Steam User Account and the possibility to access other services you are using the Steam User Account for. We allow you to restore your Steam User Account during a grace period of 30 (thirty) days from the moment you request deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of your loss of your account credentials or due to hacking. During the suspension period, we will be able to finalize financial and other activities that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data You have the right to obtain restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data portability You have the right to receive your Personal Data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have in accordance with the requirements of Annex I to the DPF the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF should first contact Valve at: Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: Valve GmbH Att. Legal Alstertwiete 3 D-20099 Hamburg Germany UK representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwlte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things: Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioners Office (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valves compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete data may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data, and the purposes for which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025

Page 10 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce. Valve has certified to the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the UK Extension to the EU-U.S. DPF. Valve has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy Framework Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit . 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying Information") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of Valve or a third party (e.g. the interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam User Account. During setup of your account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information that you post, comment or follow in any of our Content and Services; Information sent through chat; Information you provide when you request information or support from us or purchase Content and Services from us, including information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services, we need to collect, store and use various information about your activity in our Content and Services. "Content-Related Information" includes your Steam ID, as well as what is usually referred to as "game statistics". By game statistics we mean information about your games' preferences, progress in the games, playtime, as well as information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust your browser settings to prevent the reception of cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our servers log your IP address, which is a number that is automatically assigned to the network your computer is part of. 3.7 Content Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam Client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously requested from Valve to your email address or where you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent on the same page where you previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on of such Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or where the applicable law provides for longer storage and retention period for the storage and retention period required by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or of the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child without undue delay to the extent that the collection and processing of the Personal Data was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data. However, we may share or provide access to each of the categories of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including the provisions governing onward transfer liability. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and the identification of Steam content you wish to access) with our third party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of digital content you have requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have chosen to represent you on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly relating to the users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, your multiplayer game matchmaking information, in-game items and other information needed to operate the game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about you through the Steamworks API such as your real name or your email address, any information you share about yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account offered by a third party. If you consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about your person from Valve to a third party, you will be informed about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in sections 8 and 10 below. As a visitor to the Steam Website without being logged in, you can control Cookies through the process described in section 3.6 above. You can also contact Valve or its European representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of Access. You have the right to access your Personal Data that we hold about you, i.e. the right to require free of charge (i) information whether your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we shall endeavor to ensure by implementing suitable measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. 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This functionality allows you not to lose your account by mistake, because of your loss of your account credentials or due to hacking. During the suspension period, we will be able to finalize financial and other activities that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. 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You also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data You have the right to obtain restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data portability You have the right to receive your Personal Data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have in accordance with the requirements of Annex I to the DPF the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF should first contact Valve at: Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: Valve GmbH Att. Legal Alstertwiete 3 D-20099 Hamburg Germany UK representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwlte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things: Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioners Office (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valves compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete data may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data, and the purposes for which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025 Page 11 Meet new people, join groups, form clans, chat in-game and more! With over 100 million potential friends (or enemies), the fun never stops. Page 12 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable laws for the protection of your privacy, including, without limitation, the California Consumer Privacy Act ("CCPA"), the European Union General Data Protection Regulation ("GDPR") and the UK GDPR. Valve and its subsidiary TR Technical Inc. comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce. Valve has certified to the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union in reliance on the EU-U.S. DPF and from the United Kingdom (and Gibraltar) in reliance on the UK Extension to the EU-U.S. DPF. Valve has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy Framework Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit . 1. Definitions Wherever we talk about personal data ("Personal Data") below, we mean any information that can either itself identify you as an individual ("Personally Identifying Information") or that can be connected to you indirectly by linking it to Personally Identifying Information. Valve also processes anonymous data, aggregated or not, to analyze and produce statistics related to the habits, usage patterns, and demographics of customers as a group or as individuals. Such anonymous data does not allow the identification of the customers to which it relates. Valve may share anonymous data, aggregated or not, with third parties. Other capitalized terms in this Privacy Policy shall have the meanings defined in the Steam Subscriber Agreement ("SSA"). 2. Why Valve Collects and Processes Data Valve collects and processes Personal Data for the following reasons: a) where it is necessary for the performance of our agreement with you to provide a full-featured gaming service and deliver associated Content and Services; b) where it is necessary for compliance with legal obligations that we are subject to (e.g. our obligations to keep certain information under tax laws); c) where it is necessary for the purposes of the legitimate and legal interests of Valve or a third party (e.g. the interests of our other customers), except where such interests are overridden by your prevailing legitimate interests and rights; or d) where you have given consent to it. These reasons for collecting and processing Personal Data determine and limit what Personal Data we collect and how we use it (section 3. below), how long we store it (section 4. below), who has access to it (section 5. below) and what rights and other control mechanisms are available to you as a user (section 6. below). 3. The Types and Sources of Data We Collect 3.1 Basic Account Data When setting up an Account, Valve will collect your email address and country of residence. You are also required to choose a user name and a password. The provision of this information is necessary to register a Steam User Account. During setup of your account, the account is automatically assigned a number (the "Steam ID") that is later used to reference your user account without directly exposing Personally Identifying Information about you. We do not require you to provide or use your real name for the setup of a Steam User Account. 3.2 Transaction and Payment Data In order to make a transaction on Steam (e.g. to purchase Subscriptions for Content and Services or to fund your Steam Wallet), you may need to provide payment data to Valve to enable the transaction. If you pay by credit card, you need to provide typical credit card information (name, address, credit card number, expiration date and security code) to Valve, which Valve will process and transmit to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Likewise, Valve will receive data from your payment service provider for the same reasons. 3.3 Other Data You Explicitly Submit We will collect and process Personal Data whenever you explicitly provide it to us or send it as part of communication with others on Steam, e.g. in Steam Community Forums, chats, or when you provide feedback or other user generated content. This data includes: Information that you post, comment or follow in any of our Content and Services; Information sent through chat; Information you provide when you request information or support from us or purchase Content and Services from us, including information necessary to process your orders with the relevant payment merchant or, in case of physical goods, shipping providers; Information you provide to us when participating in competitions, contests and tournaments or responding to surveys, e.g. your contact details. 3.4 Your Use of the Steam Client and Websites We collect a variety of information through your general interaction with the websites, Content and Services offered by Steam. Personal Data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions and application usage data. Likewise, we will track your process across our websites and applications to verify that you are not a bot and to optimize our services. 3.5 Your Use of Games and other Subscriptions In order to provide you with services, we need to collect, store and use various information about your activity in our Content and Services. "Content-Related Information" includes your Steam ID, as well as what is usually referred to as "game statistics". By game statistics we mean information about your games' preferences, progress in the games, playtime, as well as information about the device you are using, including what operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking Data and Cookies We use "Cookies", which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, ad tags and device identifiers) to help us analyze how users use our services, as well as to improve the services we are offering, to improve marketing, analytics or website functionality. The use of Cookies is standard on the internet. Although most web browsers automatically accept cookies, the decision of whether to accept or not is yours. You may adjust your browser settings to prevent the reception of cookies, or to provide notification whenever a cookie is sent to you. You can manage the use of optional cookies by clicking on the "Cookies setting" page accessible via the cookie banner displayed when you first visit our website and at any time through the Cookie Settings page available here. When you visit any of our services, our servers log your IP address, which is a number that is automatically assigned to the network your computer is part of. 3.7 Content Recommendations We may process information collected under this section 3 so that content, products and services shown on the pages of the Steam store and in update messages displayed when launching the Steam Client can be tailored to meet your needs and populated with relevant recommendations and offers. This is done to improve your customer experience. You can prevent the processing of your data in this way by turning off the automatic loading of the Steam store page and of Steam notifications in the "Interface" section of the Steam Client settings. Valve may send you marketing messages about products and services that are similar to goods and services you have previously requested from Valve to your email address or where you have given explicit consent. In such a case we may also use your collected information to customize such marketing messages as well as collect information on whether you opened such messages and which links in their text you followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing the consent on the same page where you previously provided it or clicking the "unsubscribe" link provided in every marketing email. Alternatively, you can select what kinds of emails you wish to receive on the email setting page. 3.8 Information Required to Detect Violations We collect certain data that is required for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws ("Violations"). This data is used only for the purposes of detection, investigation, prevention and, where applicable, acting on of such Violations and stored only for the minimum amount of time needed for this purpose. If the data indicates that a Violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until a legal case related to it has been resolved. Please note that the specific data stored for this purpose may not be disclosed to you if the disclosure will compromise the mechanism through which we detect, investigate and prevent such Violations. 4. How Long We Store Data We will only store your information as long as necessary to fulfil the purposes for which the information is collected and processed or where the applicable law provides for longer storage and retention period for the storage and retention period required by law. After that your Personal Data will be deleted, blocked or anonymized, as provided by applicable law. In particular: If you terminate your Steam User Account, your Personal Data will be marked for deletion except to the degree legal requirements or other prevailing legitimate purposes dictate a longer storage. In certain cases, Personal Data cannot be completely deleted in order to ensure the consistency of the gameplay experience or the Steam Community Market. For instance, matches you have played that affect other players' matchmaking data and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transactional data under statutory commercial and tax law for a period of up to ten (10) years. If you withdraw your consent on which a processing of your Personal Data or of the Personal Data of your child is based, we will delete your Personal Data or respectively the Personal Data of your child without undue delay to the extent that the collection and processing of the Personal Data was based on the withdrawn consent. If you exercise a right to object to the processing of your Personal Data, we will review your objection and delete your Personal Data that we processed for the purpose to which you objected without undue delay, unless another legal basis for processing and retaining this data exists or unless applicable law requires us to retain the data. 5. Who Has Access to Data Valve does not sell Personal Data. However, we may share or provide access to each of the categories of Personal Data we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your Personal Data with each other and use it to the degree necessary to achieve the purposes listed in section 2 above. In the event of a reorganization, sale or merger we may transfer Personal Data to the relevant third party subject to applicable laws, the Principles and liability requirements under the DPF. 5.2 We may also share your Personal Data with our third party service providers that provide customer support services in connection with goods, Content and Services distributed via Steam. Your Personal Data will be used in accordance with this Privacy Policy and only as far as this is necessary for performing customer support services. Valve complies with the Principles for all onward transfers of Personal Data from the EU, Switzerland, and the UK, including the provisions governing onward transfer liability. 5.3 In accordance with internet standards, we may also share certain information (including your IP address and the identification of Steam content you wish to access) with our third party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers enable the delivery of digital content you have requested, e.g. when using Steam, by using a system of distributed servers that deliver the content to you, based on your geographic location. 5.4 We make certain data related to your Steam User Account available to other players and our partners through the Steamworks API. This information can be accessed by anyone by querying your Steam ID. At a minimum, the public persona name you have chosen to represent you on Steam and your Avatar picture are accessible this way, as well as whether you have received a ban for cheating in a multiplayer game. The accessibility of any additional info about you can be controlled through your Steam Community user profile page; data publicly available on your profile page can be accessed automatically through the Steamworks API. In addition to the publicly available information, game developers and publishers have access to certain information from the Steamworks API directly relating to the users of the games they operate. This information includes as a minimum your ownership of the game in question. Depending on which Steamworks services are implemented in the game it may also include leaderboard information, your progress in the game, achievements you have completed, your multiplayer game matchmaking information, in-game items and other information needed to operate the game and provide support for it. For more information on what Steamworks services a specific game has implemented, please review its store page. While we do not knowingly share Personally Identifying Information about you through the Steamworks API such as your real name or your email address, any information you share about yourself on your public Steam Profile can be accessed through the Steamworks API, including information that may make you identifiable. 5.5 The Steam community includes message boards, forums and/or chat areas, where users can exchange ideas and communicate with each other. When posting a message to a board, forum or chat area, please be aware that the information is being made publicly available online; therefore, you are doing so at your own risk. If your Personal Data is posted on one of our community forums against your will, please use the reporting function and the Steam help site to request its removal. 5.6 Valve may allow you to link your Steam User Account to an account offered by a third party. If you consent to link the accounts, Valve may collect and combine information you allowed Valve to receive from a third party with information of your Steam User Account to the degree allowed by your consent at the time. If the linking of the accounts requires the transmission of information about your person from Valve to a third party, you will be informed about it before the linking takes place and you will be given the opportunity to consent to the linking and the transmission of your information. The third party's use of your information will be subject to the third party's privacy policy, which we encourage you to review. 5.7 Valve may release Personal Data to comply with court orders or laws and regulations that require us to disclose such information. 6. Your Rights and Control Mechanisms The data protection laws of the European Economic Area, United Kingdom, Switzerland, California, and other territories grant their residents certain rights in relation to their Personal Data. While other jurisdictions may provide fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. (When we talk about the GDPR in this section, we mean the version of the GDPR that applies to you in the EU or UK). To allow you to exercise your data protection rights in a simple way we are providing a dedicated section on the Steam support page (the "Privacy Dashboard"). This gives you access to your Personal Data, allows you to rectify and delete it where necessary and to object to its use where you feel necessary. To access it, log into the Steam support page at and choose the menu items My Account -> Data Related to Your Steam Account. In most cases, you can access, manage, or delete Personal Data in the Privacy Dashboard, but you may also contact Valve with questions or requests via the contact processes described in sections 8 and 10 below. As a visitor to the Steam Website without being logged in, you can control Cookies through the process described in section 3.6 above. You can also contact Valve or its European representative through the contact info provided in section 8. below to exercise your rights or use this web form. As a resident of the European Economic Area, United Kingdom or Switzerland you have the following rights in relation to your Personal Data: 6.1 Right of Access. You have the right to access your Personal Data that we hold about you, i.e. the right to require free of charge (i) information whether your Personal Data is retained, (ii) access to and/or (iii) duplicates of the Personal Data retained. You can use the right to access to your Personal Data through the Privacy Dashboard. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing the information or communication or taking the action requested) or refuse to act on the request. 6.2 Right to Rectification. If we process your Personal Data, we shall endeavor to ensure by implementing suitable measures that your Personal Data is accurate and up-to-date for the purposes for which it was collected. If your Personal Data is inaccurate or incomplete, you can change the information you provided via the Privacy Dashboard. 6.3. Right to Erasure. You have the right to obtain deletion of Personal Data concerning you if the reason why we could collect it (see section 2. above) does not exist anymore or if there is another legal ground for its deletion. For individual items of Personal Data please edit them through the Privacy Dashboard or request the deletion via the Steam support page. You can also request the deletion of your Steam user account via the Steam support page. As a result of deleting your Steam User Account, you will lose access to Steam services, including the Steam User Account, Subscriptions and game-related information linked to the Steam User Account and the possibility to access other services you are using the Steam User Account for. We allow you to restore your Steam User Account during a grace period of 30 (thirty) days from the moment you request deletion of your Steam User Account. This functionality allows you not to lose your account by mistake, because of your loss of your account credentials or due to hacking. During the suspension period, we will be able to finalize financial and other activities that you may have initiated before sending the Steam User Account deletion request. After the grace period, Personal Data associated with your account will be deleted subject to section 4. above. In some cases, deletion of your Steam User Account, and therefore Personal Data deletion, is complicated. Namely, if your account has a business relationship with Valve, such as due to your work for a game developer, you will only be able to delete your Steam User Account after you have transferred this role to another user or have dissolved the business relationship. In some cases, considering the complexity and number of the requests, the period for Personal Data erasure may be extended, but for no longer than two further months. 6.4 Right to Object. When our processing of your Personal Data is based on legitimate interests according to Article 6(1)(f) of the GDPR / section 2.c) of this Privacy Policy, you have the right to object to this processing. If you object we will no longer process your Personal Data unless there are compelling and prevailing legitimate grounds for the processing as described in Article 21 of the GDPR; in particular if the data is necessary for the establishment, exercise or defense of legal claims. You also have the right to lodge a complaint at a supervisory authority. 6.5 Right to restriction of processing of your Personal Data You have the right to obtain restriction of processing of your Personal Data under the conditions set out in article 18 of the GDPR. 6.6 Right to Personal Data portability You have the right to receive your Personal Data in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller under the conditions set out in article 20 of the GDPR. Valve makes your Personal Data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to Post-Mortem Control of Your Personal Data If French data protection legislation is applicable to you, you have the right to establish guidelines for the preservation, the deletion and the transmission of Personal Data after your death in accordance with article 40-1 of the Act No 78-17 of 6 January 1978 on Information, Technology, Data Files and Civil Liberties. 6.8 Arbitration If Valve does not resolve any claimed violations of the Principles by any other DPF mechanism or by your rights under this section, you have in accordance with the requirements of Annex I to the DPF the possibility to invoke binding arbitration before the EU-U.S. Data Privacy Framework Panel. 7. Children The minimum age to create a Steam User Account is 13. Valve will not knowingly collect Personal Data from children under this age. Where certain countries apply a higher age of consent for the collection of Personal Data, Valve requires parental consent before a Steam User Account can be created and Personal Data associated with it collected. Valve encourages parents to instruct their children to never give out personal information when online. 8. Contact Info You can contact Valve's data protection officer at the address below. While we review any request sent by mail, please be aware that to combat fraud, harassment and identity theft, the only way to access, rectify or delete your data is through logging in with your Steam User Account at and selecting the menu items -> My Account -> View Account Data. In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU, UK and Swiss individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF should first contact Valve at: Valve Corporation Att. Data Protection officer P.O. Box 1688 Bellevue, WA 98009 EU representative for data protection questions: Valve GmbH Att. Legal Alstertwiete 3 D-20099 Hamburg Germany UK representative for data protection questions: RIVACY Ltd. St James' Hall Mill Road Lancing, West Sussex England, BN15 0PT Swiss representative for data protection questions: RIVACY Switzerland GmbH c/o epartners Rechtsanwlte AG Piuls 5, Hardturmstrasse 11 8005 Zurich Switzerland 9. Additional Information for Users from the European Economic Area, U.K., and Switzerland As a US-based company that operates a worldwide gaming service, we may transfer your personal data outside of the European Economic Area, the United Kingdom or Switzerland. In such case, we take additional steps to ensure your personal data is protected by appropriate legal safeguards, and that it is treated securely and in accordance with this Privacy Policy. In this respect, Valve has implemented appropriate contractual and organizational measures to ensure the confidentiality, security and integrity of user data in connection with its collection, processing and transfer. Measures we have taken include, among other things: Minimization of data collection; in particular the possibility to set up and operate anonymous accounts Pseudonymization of data Industry-standard encryption Provision of access to data on a need-to-know basis The use of Standard Contractual Clauses in their version in force and approved by the European Commission and the UK ICO to safeguard transfers Certification and participation in the DPF, set out in the DPF List available at In compliance with the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF and the Swiss-U.S. DPF, Valve commits, free of charge to the affected individual, to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs), the UK Information Commissioners Office (ICO) and the Gibraltar Regulatory Authority (GRA) and the Swiss Federal Data Protection and Information Commissioner (FDPIC) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF., the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. DPF. Links to the website of each authority are available below. The Federal Trade Commission has jurisdiction over Valves compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF), the UK Extension to the EU-U.S. DPF and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF). 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the Personal Data we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve's practices with respect to them. Right to Know. Under the CCPA you have the right to request that we disclose to you what Personal Data we collect, use, disclose, and sell. Right to Request Deletion. You also have the right to request deletion of Personal Data that is in our possession, subject to certain exceptions. Please note that your request to delete data may impact your use of the Steam service in some cases, and we may decline to delete information for reasons set forth in this Privacy Policy or as permitted by the CCPA. Other Rights. The CCPA also gives California residents a right to opt-out from the sale of their Personal Data. As described in section 5, we do not sell Personal Data and have not done so in the past 12 months. You also have a right to receive notice of our practices at or before collection of your Personal Data. Finally, you have a right to not be discriminated against for exercising your rights under the CCPA. Exercising Your Rights. The primary means of accessing, managing or deleting your Personal Data is through the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam Account and associated Personal Data as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the Privacy Dashboard, you can also contact us with a request to exercise these rights by using the form found at . To verify your identity, you will need to log in with your Steam User Account to use the form. Finally, you can contact us with a request at questions@valvesoftware.com, however, before providing access to, or deleting any, Personal Data, based on a request received via email, we will need to verify your identity utilizing the "Proof of Ownership" process described at . You may designate, in writing or through a power of attorney, an authorized agent to make requests on your behalf to exercise your rights under the CCPA. Before accepting such a request from an agent, we will require the agent to provide proof you have authorized it to act on your behalf, and we may need you to verify your identity directly with us. Categories, Sources, Purposes, and Recipients of the Data We Collect. Over the preceding 12 months, we have collected the categories of Personal Data described in section 3 of this Privacy Policy. The sources from which we collect Personal Data, and the purposes for which we collect and process it, are described in sections 2 and 3. Over the preceding 12 months, we have disclosed for business purposes each of the categories of Personal Data with the categories of third parties as described in section 5. Revision Date: February 14th, 2025

Page 13 22 Jul, 2025 Gorilla Vs 100 Men Beat 'em up, Funny, Physics, Memes 22 Jul, 2025 Abiotic Factor Survival, Online Co-Op, Open World Survival Craft, Crafting 22 Jul, 2025 Hell Clock Action RPG, Stylized, Hack and Slash, Roguelike 22 Jul, 2025 Wildgate Multiplayer, Space, PvP, Co-op 22 Jul, 2025 WolfQuest: Anniversary Edition Life Sim, Survival, Nature, Open World 22 Jul, 2025 Monument Valley 3 Casual, Relaxing, Colorful, Atmospheric 22 Jul, 2025 Le Mans Ultimate VR Supported Racing, Automobile Sim, Driving, VR 21 Jul, 2025 Luto Horror, Psychological Horror, Walking Simulator, Story Rich 21 Jul, 2025 The King is Watching RTS, Dark Fantasy, Fantasy, Base Building 18 Jul, 2025 Little Fighter 2 Remastered Action, 2D Fighter, Arcade, Beat 'em up 18 Jul, 2025 Love n Life: Happy Student Sexual Content, Hentai, Nudity, NSFW 18 Jul, 2025 Who's at the door? Simulation, Adventure, Walking Simulator, Immersive Sim 17 Jul, 2025 Back to the Dawn RPG, Pixel Graphics, Story Rich, Detective 17 Jul, 2025 Return from Core Automation, Survival, Base Building, Dating Sim 17 Jul, 2025 The Drifter Story Rich, Point & Click, Pixel Graphics, Investigation 17 Jul, 2025 Drill Core Strategy, Colony Sim, Roguelite, Exploration 17 Jul, 2025 The Wandering Village Simulation, Management, City Builder, Post-apocalyptic 17 Jul, 2025 The Necromancer's Tale Atmospheric, Tactical RPG, Detective, Turn-Based Strategy 15 Jul, 2025 Demonic Mahjong Strategy, Card Game, Tabletop, Roguelike 15 Jul, 2025 Destiny 2: The Edge of Fate Action, Adventure, Free to Play 15 Jul, 2025 Destiny 2: Year of Prophecy Ultimate Edition Action, Adventure, Free to Play 15 Jul, 2025 Stronghold Crusader: Definitive Edition Strategy, Real Time Tactics, City Builder, Colony Sim 15 Jul, 2025 Eriksholm: The Stolen Dream Stealth, Narrative, Story Rich, Female Protagonist 14 Jul, 2025 Word Play Casual, Word Game, Spelling, Roguelike 11 Jul, 2025 RimWorld - Odyssey Colony Sim, Base Building, Survival, Strategy 10 Jul, 2025 Tony Hawk's Pro Skater 3 + 4 Sports, Skateboarding, Music, Arcade 10 Jul, 2025 PATAPON 1+2 REPLAY Action, Rhythm, Action RPG, Action-Adventure 24 Jun, 2025 Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports 20 Jun, 2025 Parcel Simulator Simulation, Automation, First-Person, Immersive Sim 19 Jun, 2025 Supermarket Simulator Simulation, Management, Economy, Multiplayer WUCHANG: Fallen Feathers Souls-like, Female Protagonist, Action RPG, Difficult Counter-Strike 2 FPS, Shooter, Multiplayer, Competitive PUBG: BATTLEGROUNDS Survival, Shooter, Battle Royale, Multiplayer Wildgate Multiplayer, Space, PvP, Co-op PEAK Multiplayer, Physics, Online Co-Op, Co-op Destiny 2 Free to Play, Open World, Multiplayer, Looter Shooter Warframe Free to Play, Action RPG, Looter Shooter, Third-Person Shooter Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports Killing Floor 3 FPS, PvE, Zombies, Shooter Dead by Daylight Horror, Multiplayer, Survival Horror, Online Co-Op Apex Legends Free to Play, Multiplayer, Battle Royale, FPS RimWorld Colony Sim, Base Building, Survival, Strategy Marvel Rivals Free to Play, Multiplayer, Hero Shooter, Third-Person Shooter Monster Hunter Wilds Hunting, Action, Multiplayer, Online Co-Op Ready or Not Tactical, Realistic, FPS, Shooter Red Dead Redemption 2 Open World, Story Rich, Western, Adventure Hell Clock Action RPG, Stylized, Hack and Slash, Roguelike Abiotic Factor Survival, Online Co-Op, Open World Survival Craft, Crafting The King is Watching RTS, Dark Fantasy, Fantasy, Base Building Warhammer 40,000: Space Marine 2 Warhammer 40K, Action, Multiplayer, Co-op Delta Force Free to Play, FPS, Multiplayer, Singleplayer Dota 2 Free to Play, MOBA, Multiplayer, Strategy Euro Truck Simulator 2 Driving, Transportation, Simulation, Open World EA SPORTS FC 26 Sports, Simulation, Football (Soccer), Multiplayer NARAKA: BLADEPOINT Battle Royale, Multiplayer, Martial Arts, Mature Stronghold Crusader: Definitive Edition Strategy, Real Time Tactics, City Builder, Colony Sim HELLDIVERS 2 Online Co-Op, PvE, Third-Person Shooter, Multiplayer Clair Obscur: Expedition 33 Turn-Based Combat, Story Rich, Fantasy, RPG Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding See more: Top Sellers Top Sellers Elsewhere Electric VR Only Puzzle, VR, Conversation, Asymmetric VR Animal Shelter 2 Simulation, Family Friendly, Multiplayer, Cute Wheel World Adventure, Sports, Racing, Bikes MR FARMBOY Cozy, Colony Sim, Farming Sim, Automation hololive GoroGoro Mountain 3D Platformer, Action, Arcade, Action-Adventure WUCHANG: Fallen Feathers Souls-like, Female Protagonist, Action RPG, Difficult and Roger Interactive Fiction, Visual Novel, Romance, Point & Click The Great Villainess: Strategy of Lily Turn-Based Tactics, Tactical RPG, Auto Battler, War Bogos Binted? 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Simulation, Adventure, Walking Simulator, Immersive Sim 17 Jul, 2025 Back to the Dawn RPG, Pixel Graphics, Story Rich, Detective 17 Jul, 2025 Return from Core Automation, Survival, Base Building, Dating Sim 17 Jul, 2025 The Drifter Story Rich, Point & Click, Pixel Graphics, Investigation 17 Jul, 2025 Drill Core Strategy, Colony Sim, Roguelite, Exploration 17 Jul, 2025 The Wandering Village Simulation, Management, City Builder, Post-apocalyptic 17 Jul, 2025 The Necromancer's Tale Atmospheric, Tactical RPG, Detective, Turn-Based Strategy 15 Jul, 2025 Demonic Mahjong Strategy, Card Game, Tabletop, Roguelike 15 Jul, 2025 Destiny 2: The Edge of Fate Action, Adventure, Free to Play 15 Jul, 2025 Destiny 2: Year of Prophecy Ultimate Edition Action, Adventure, Free to Play 15 Jul, 2025 Stronghold Crusader: Definitive Edition Strategy, Real Time Tactics, City Builder, Colony Sim 15 Jul, 2025 Eriksholm: The Stolen Dream Stealth, Narrative, Story Rich, Female Protagonist 14 Jul, 2025 Word Play Casual, Word Game, Spelling, Roguelike 11 Jul, 2025 RimWorld - Odyssey Colony Sim, Base Building, Survival, Strategy 10 Jul, 2025 Tony Hawk's Pro Skater 3 + 4 Sports, Skateboarding, Music, Arcade 10 Jul, 2025 PATAPON 1+2 REPLAY Action, Rhythm, Action RPG, Action-Adventure 24 Jun, 2025 Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports 20 Jun, 2025 Parcel Simulator Simulation, Automation, First-Person, Immersive Sim 19 Jun, 2025 Supermarket Simulator Simulation, Management, Economy, Multiplayer WUCHANG: Fallen Feathers Souls-like, Female Protagonist, Action RPG, Difficult Counter-Strike 2 FPS, Shooter, Multiplayer, Competitive PUBG: BATTLEGROUNDS Survival, Shooter, Battle Royale, Multiplayer Wildgate Multiplayer, Space, PvP, Co-op PEAK Multiplayer, Physics, Online Co-Op, Co-op Destiny 2 Free to Play, Open World, Multiplayer, Looter Shooter Warframe Free to Play, Action RPG, Looter Shooter, Third-Person Shooter Umamusume: Pretty Derby Anime, Cute, Free to Play, Sports Killing Floor 3 FPS, PvE, Zombies, Shooter Dead by Daylight Horror, Multiplayer, Survival Horror, Online Co-Op Apex Legends Free to Play, Multiplayer, Battle Royale, FPS RimWorld Colony Sim, Base Building, Survival, Strategy Marvel Rivals Free to Play, Multiplayer, Hero Shooter, Third-Person Shooter Monster Hunter Wilds Hunting, Action, Multiplayer, Online Co-Op Ready or Not Tactical, Realistic, FPS, Shooter Red Dead Redemption 2 Open World, Story Rich, Western, Adventure Hell Clock Action RPG, Stylized, Hack and Slash, Roguelike Abiotic Factor Survival, Online Co-Op, Open World Survival Craft, Crafting The King is Watching RTS, Dark Fantasy, Fantasy, Base Building Warhammer 40,000: Space Marine 2 Warhammer 40K, Action, Multiplayer, Co-op Delta Force Free to Play, FPS, Multiplayer, Singleplayer Dota 2 Free to Play, MOBA, Multiplayer, Strategy Euro Truck Simulator 2 Driving, Transportation, Simulation, Open World EA SPORTS FC 26 Sports, Simulation, Football (Soccer), Multiplayer NARAKA: BLADEPOINT Battle Royale, Multiplayer, Martial Arts, Mature Stronghold Crusader: Definitive Edition Strategy, Real Time Tactics, City Builder, Colony Sim HELLDIVERS 2 Online Co-Op, PvE, Third-Person Shooter, Multiplayer Clair Obscur: Expedition 33 Turn-Based Combat, Story Rich, Fantasy, RPG Shadowverse: Worlds Beyond Free to Play, Card Battler, Trading Card Game, Deckbuilding See more: Top Sellers Top Sellers Elsewhere Electric VR Only Puzzle, VR, Conversation, Asymmetric VR Animal Shelter 2 Simulation, Family Friendly, Multiplayer, Cute Wheel World Adventure, Sports, Racing, Bikes MR FARMBOY Cozy, Colony Sim, Farming Sim, Automation hololive GoroGoro Mountain 3D Platformer, Action, Arcade, Action-Adventure WUCHANG: Fallen Feathers Souls-like, Female Protagonist, Action RPG, Difficult and Roger Interactive Fiction, Visual Novel, Romance, Point & Click The Great Villainess: Strategy of Lily Turn-Based Tactics, Tactical RPG, Auto Battler, War Bogos Binted? Early Access, Casual, Simulation, Multiplayer Clutchtime: Basketball Deckbuilder Roguelike Deckbuilder, Basketball, Card Game, Sports Miami Hotel Simulator Simulation, Co-op, Management, Sandbox Killing Floor 3 FPS, PvE, Zombies, Shooter 100 Zombie Cats Free to Play, Casual, Cats, Zombies Look Mum No Computer Action, Twin Stick Shooter, Action-Adventure, Arcade Hotel Galactic Early Access, Casual, Time Management, Stylized Let Them Trade Relaxing, City Builder, Resource Management, Real-Time with Pause s.p.l.i.t Action, Simulation, Interactive Fiction, Puzzle MAVRIX by Matt Jones Early Access, Sports, Open World, Bikes Monster: Titan's Playground VR Only Action, VR, Destruction, Indie Oxide Room 208 Action, Adventure, Action-Adventure, Third-Person Shooter No Sleep For Kaname Date - From AI: THE SOMNIUM FILES Adventure, Interactive Fiction, Visual Novel, Choose Your Own Adventure Flower in Us Interactive Fiction, Puzzle, Investigation, Visual Novel Ascent of Ashes Early Access, Strategy, Colony Sim, Base Building Rhythm Storm Bullet Hell, Action Roguelike, Arena Shooter, 2D Paddle Paddle Paddle Casual, Parkour, Racing, Singleplayer Prison Escape Simulator: Dig Out Simulation, Exploration, Life Sim, Crime Echoes of the Architects Strategy, RTS, Auto Battler, PvP Death Relives Mythology, 3D, Survival Horror, Horror Pip My Dice Strategy, Roguelike Deckbuilder, Replay Value, Casual Hero in an All-Forgiving Fantasy World RPG Sexual Content, Nudity, JRPG, RPG See more: Upcoming Releases Red Dead Redemption 2 Open World, Story Rich, Western, Adventure Grand Theft Auto V Enhanced Open World, Action, Multiplayer, Crime Warhammer 40,000: Space Marine 2 Warhammer 40K, Action, Multiplayer, Co-op Clair Obscur: Expedition 33 Turn-Based Combat, Story Rich, Fantasy, RPG Persona 5 Royal JRPG, Story Rich, Turn-Based Combat, Great Soundtrack RimWorld Colony Sim, Base Building, Survival, Strategy Lies of P Souls-like, Action, Dark Fantasy, Action RPG Assassins Creed Shadows Action, Adventure, Open World, Stealth UnderMine Action Roguelike, Roguelite, Pixel Graphics, Dungeon Crawler BeamNG.drive Simulation, Driving, Physics, Realistic Medieval Dynasty Crafting, Building, Multiplayer, Co-op Euro Truck Simulator 2 Driving, Transportation, Simulation, Open World No Man's Sky VR Supported Open World, Open World Survival Craft, Space, Exploration Persona 3 Reload JRPG, RPG, Anime, Party-Based RPG Fabledom City Builder, Colony Sim, Relaxing, Sandbox NBA 2K25 Sports, Basketball, Simulation, eSports DayZ Survival, Open World, Zombies, Online Co-Op Core Keeper Pixel Graphics, Open World Survival Craft, Online Co-Op, Sandbox RimWorld - Biotech Colony Sim, Base Building, Survival, Strategy Maneater Open World, Dark Humor, Nature, Violent Dead Cells Adventure, Action Roguelike, Pixel Graphics, Metroidvania Evil West Western, Beat 'em up, Action-Adventure, Co-op Assassin's Creed Black Flag - Gold Edition Action, Adventure, Pirates, Open World V Rising Survival, Open World, Base Building, Multiplayer RimWorld - Anomaly Colony Sim, Base Building, Survival, Strategy Sultan's Game Drama, Story Rich, RPG, Simulation Unrailed! 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Demo Simulation, Adventure, Walking Simulator, Immersive Sim 29 May, 2025 Dead as Disco Demo Action, Beat 'em up, Rhythm, Action-Adventure 28 May, 2025 CoopRooms Demo Multiplayer, Action, Horror, Psychological Horror 27 May, 2025 Town To City Demo City Builder, Cozy, Management, Building 27 May, 2025 Deadly Days: Roadtrip Demo Action Roguelike, Inventory Management, Bullet Hell, Action 25 May, 2025 Miscrits: World of Creatures Adventure, Creature Collector, Strategy, Casual 22 May, 2025 Dream Eaters.exe Demo Horror, Online Co-Op, Multiplayer, Co-op See more: Free to Play or Demos

Page 2 Warbond Shop from the hangar or from the Battle Pass window by clicking \u201cShop\u201d[\/quote][i][b]What is the Warbond Shop?[\/b]The Warbond shop is connected with and runs in tandem with the Battle Pass. Items in the Warbond shop can be purchased with a currency called Warbonds that are earned in the Battle Pass. There are a total of 6 shop levels and each one can be unlocked by reaching specific levels in the Battle Pass. In addition to purchasing with Warbonds, each item from shop level 3 requires a certain number of medals to purchase. Medals can be obtained through completing Special Tasks. [\/i][h2]Vehicles[\/h2][h3]Aigle (France)[\/h3][img]{STEAM_CLAN_IMAGE}\/4649813\/b3e42e317c6942de60ed446545bc73223a2c1447.png[\/img]Aigle features five main turrets with a single 138.6 mm gun in each, capable of firing HE or SAPBC. This Destroyer also has six torpedoes, an array of machine guns, and a 71 km\/h top speed, making Aigle a good all-round Destroyer, capable of taking out a range of enemies.[h3]M\u00f6rk\u00f6-Morane (Sweden)[\/h3][img]{STEAM_CLAN_IMAGE}\/4649813\/4eff9e06d11d66b294cfa5464f9917305c06bb53.png[\/img]The M\u00f6rk\u00f6-Morane is a Finnish variant of the French M.S.406, delivered in 1940. This variant features a single 12.7 mm machine gun or 20 mm cannon in the nose (swappable via modifications), one 7.5 mm machine gun on each wing, a good top speed of over 500 km\/h and an excellent turn time.[h3]Grant I (USA)[\/h3][img]{STEAM_CLAN_IMAGE}\/4649813\/824bc99e663553863dcc31e821df7d77887e830e.png[\/img]The Grant I was derived from Britain needing a tank, they opted for the M3 Medium and modified it to their needs. This tank features two cannons; a fast-firing 37 mm gun in a conventional turret \u2014 which features significantly more armor than the Lee variant, along with a 75 mm at the side of the hull, firing the same powerful APHE shell as the early Shermans.[h3]Z47 (Germany)[\/h3][img]{STEAM_CLAN_IMAGE}\/4649813\/ec71b6120e69d03777d1359a090dfdcd0730d282.png[\/img]The Type C Z47 was developed due to the shortcomings of the Type A and B. Featuring three main turrets with two 12.8 cm guns in each, the Z47 packs a punch against other enemy Destroyers. This ship also features twelve torpedoes and several 2 cm and 3.7 cm anti-aircraft guns.[h3]Mustang Mk IA (Great Britain)[\/h3][img]{STEAM_CLAN_IMAGE}\/4649813\/768d69af69f2ebd25e10dd189eb26cc5412bf32e.png[\/img]The Mustang Mk IA is a British variant of the classic American P-51. It features several unique camouflages, four 20 mm Hispano cannons that can deal heavy damage to enemy aircraft and great flight performance. It lacks suspended weaponry options, but the AP rounds fired by its cannons can tear through the top of enemy tanks with ease.[h3]T-34-57 (1943) (USSR)[\/h3][img]{STEAM_CLAN_IMAGE}\/4649813\/812853b3b7a64e25f822bcc0dcbe8b788fc21367.png[\/img]The T-34-57 (1943) was a late, experimental variant of the T-34, featuring the 57 mm ZIS-4M cannon in a modified hexagonal turret. It combines workable armor with effective mobility and a powerful cannon, with both high penetration and a very fast reload.[h2]Decals[\/h2]Season 20 returns a Trophy with tiger decals, plus the new Lady Death decal, continuing this themed series![img]{STEAM_CLAN_IMAGE}\/4649813\/c84ce96fced2e96a1d23252b1a2428d30c7faab7.png[\/img][b]\u201cLady Death\u201d[\/b] pinup decal[h2]Trophies[\/h2]Like decorating your ground vehicles? Then check out the Road signs trophy, featuring several road signs for your vehicles! Prefer making your player profile unique? Open the profile icon trophy to get yourself a USSR tanker! [h2]Consumables[\/h2]Alongside trophies, vehicles and decals are a bunch of useful consumable items, including boosters, universal backups, wagers & orders, premium vehicle rentals and talismans \u2014 all perfect for helping you through the game.[b]Get out there and get yourself some goodies![\/b]

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