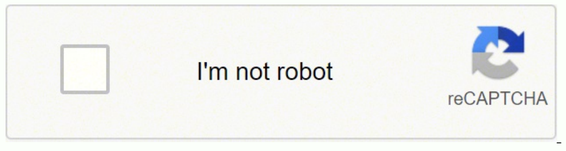

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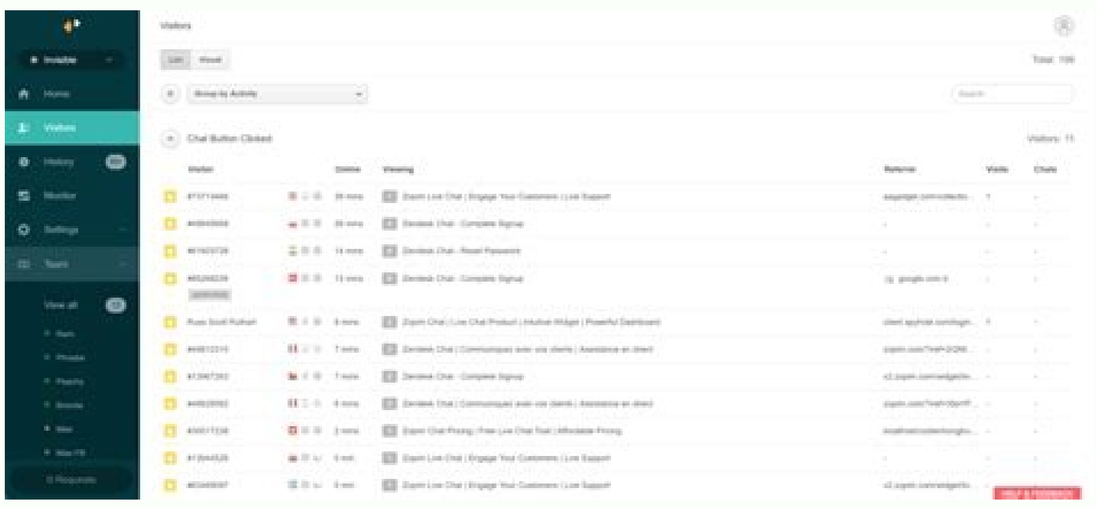
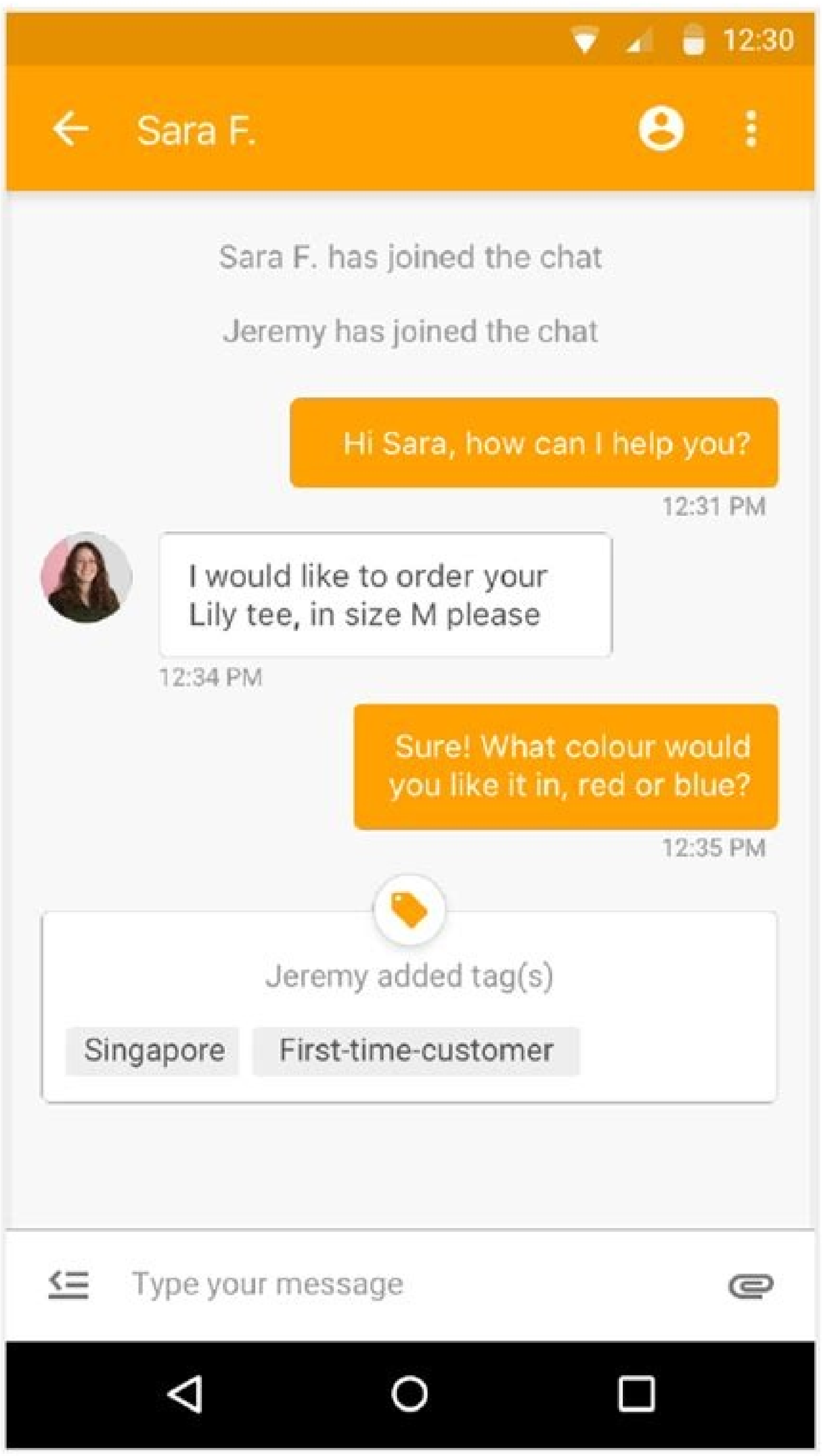
Zendesk chat api android





Before the dependencies section, add the following repositories section: repositories { maven { url ' }} In the dependencies section, insert the following line (highlighted): dependencies { implementation group: 'com.zendesk', name: 'chat', version: '3.3.3' implementation group: 'com.zendesk', name: 'messaging', version: '5.2.3' ...} The gradle.build file should look partially as follows: Save the file, then integrate the Chat SDK in the project by selecting File > Sync Project with Gradle Files. Note: If you don't see the XML from the previous screenshot, make sure that Code on the upper right side of the window is selected. Disclaimer: Zendesk provides this article for instructional purposes only. Adding the initialization code to your application Android applications are event driven, so you need to initialize the framework in an event handler. Your default sample project consists of a ConstraintLayout containing a TextView that displays "Hello World!". Android Studio creates all the files and basic settings for your project. If not, you'll find the file in the res/layout folder. Android Studio automatically adds the missing import statement in the top portion of the file: ...import zendesk.chat.Chat; The Chat text color should return to normal. Though this quick start guide provides step-by-step instructions to build a simple application, it's not an Android app tutorial, If you're new to Android development, I highly recommend working through the lessons in Build Your First App on the Android website. However, because Answer Bot is available only as an add-on with the Zendesk Suite Professional plan or above, the Messaging SDK is not used in this tutorial. You'll also need a Zendesk Chat account. If you don't see the files, click the first icon (the folder icon) on the upper side of the panel. Please post any issue in the comments section below or in the Zendesk SDKs community, or search for a solution online. One way is to run a test build in a phone emulator. You can add your own code to this event handler. Android Studio should add the following import statement to your file: import android.widget.Button; Add the following click event listener after the variable assignment (highlighted): ...Button mChatButton;mChatButton = (Button) findViewById(R.id.chat_button);mChatButton.setOnClickListener(new View.OnClickListener() { @Override public void onClick(View v){ }}); The string View in View.OnClickListener() should turn red, indicating a missing import. Adding the Chat SDK to the project In your project files in the left sidebar, locate Gradle Scripts > build.gradle (Module: My_Sample_App.app), then double-click the file to open it in the editor. Add the following initialization statement to the onCreate(Bundle) handler (highlighted): protected void onCreate(Bundle savedInstanceState) { super.onCreate(savedInstanceState); setContentView(R.layout.activity_main); Chat.INSTANCE.init(applicationContext, "your account key");} Note: Chat and applicationContext should turn red, indicating there's something wrong. In the Your Virtual Devices screen that appears, click the green triangle on the right side to launch this phone in the emulator: Be patient. Initializing the framework Before a user can use chat on their device, the application has to create and prepare an instance of the Chat SDK. Open the strings.xml file in the res/values/ folder and add the following child tag to the tag: ... Replace the your account key placeholder value in the init() method with the account key you retrieved earlier from the Chat dashboard. In this section, you'll update the sample application to initialize the Chat SDK and make it ready for use. Switch to the MainActivity.java file in the Android Studio editor. The application doesn't do much yet, but if you don't get any build errors you know you're on the right path. Replace all the contents of the file with the following layout code:

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