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Flight



If you think their decision is wrong, you should contact them immediately. If you're a tenant in housing association or private rented accommodation, the Housing Executive can pay Housing Benefit to you or your landlord. You need to ask the Housing Executive to backdate your claim. You can claim Housing Benefit if you pay rent and rates for your home and you: are a Housing Executive tenant are a housing association tenant are a private tenant live in a hostel live in bed and breakfast accommodation are a boarder or lodger How tenants qualify for Housing Benefit You can claim Housing Benefit if you're employed or unemployed. If you're eligible, they might use the date of your phone call to decide when your entitlement to Housing Benefit starts. Size criteria doesn't include: kitchens bathrooms living rooms Thirteen-week protection If you paid your rent without claiming Housing Benefit in the 52 weeks before claiming LHA, your actual rent can be used to calculate your Housing Benefit, if your rent is higher than the applicable LHA rate. People aged 18 living in your home Your Housing Benefit might be reduced if someone aged 18 or over lives with you for example your: son daughter elderly relative Due to this person's contribution to your household income, the Housing Executive might reduce your Housing Benefit. If you're entitled to Housing Benefit, you'll get a Housing Benefit award. If you ask them after the one month time limit, you must say why your request is late. Housing Benefit can help pay the rent and rates on your home. When a Housing Benefit award starts it's important to apply for Housing Benefit as quickly as possible. Tenants or landlords cannot appeal rent levels set for LHA. How size criteria affects Housing Benefit Size criteria sets out how many bedrooms your household needs. This protection only lasts for thirteen weeks from the date of your LHA claim. Rate Relief is help to pay your rates. How Housing Benefit is worked out for tenants You might receive the maximum award of Housing Benefit if you already get: Income Support Jobseeker's Allowance (income-related) Guarantee Credit Employment Support Allowance (income-based) If you don't get one of these benefits, the Housing Executive uses a means test to calculate how much rent or rates you can afford to pay yourself. Your rent is higher than your Housing Benefit Your Housing Benefit might be less than the rent you pay your landlord. Twelve-month protection If someone dies in your household and this would lower your LHA under the size criteria, you're allowed twelve months' protection at the higher LHA rate. The Housing Executive might decide your rent charge is too high. The LHA rate won't reduce until a year after the person dies. But this amount could be wrong. If you're under 35 and live alone in private rented housing, your Housing Benefit award might be reduced. This age condition doesn't affect tenants in Housing Executive or housing association accommodation. You can go to an oral hearing and speak. At a paper determination the tribunal sits in private to consider the appeal using only the paper evidence. If they can't change their decision, they'll tell you why. Asking the Housing Executive to review their decision If you want them to look at their decision again, you should ask them: within one month of the date of the decision letter within one month from when you got a written statement of reasons How the Housing Executive reviews their decision To review their decision about your Housing Benefit, the Housing Executive will: arrange for a different member of staff to reconsider the decision where possible check the decision is right change the decision if it's wrong If you don't agree with the new decision, you can ask them to look at it again. You need to tell them the dates you leave and return. Written statement of reasons You can ask the Housing Executive for a 'written statement of reasons' for their decision. This will give you more information and explain their decision. You should ask for this within one month of the date on your decision letter. To be eligible for Housing Benefit, you must be liable for paying rent or rates on a property you live in as your main home. To decide how much Housing Benefit you're entitled to, the Housing Executive compares your income with the amount the government says you need. What you can claim Housing Benefit for You can claim Housing Benefit for: rent rates some service charges What you can't claim Housing Benefit for You can't claim Housing Benefit for: meals fuel charges cleaning your home You might not get Housing Benefit for all your rent. They pay Housing Benefit by BACS to a bank or building society account. Appeal decision You will receive a 'summary decision letter' explaining the tribunal's decision as soon as possible after the appeal hearing. How Rate Relief is paid If you live in a Housing Executive or housing association property, Rate Relief will be credited to your rent account. When you disagree with a Housing Benefit decision If you disagree with their decision, you can ask the Housing Executive to look at it again. If you appeal after the one month time limit, you must say why your appeal is late. How tenants can report a change in circumstances If you already receive Housing Benefit and your circumstances change you need to tell the Housing Executive immediately. The Appeals Service The Appeals Service arranges a hearing by an independent tribunal. Office of Social Security Commissioners and Child Support Commissioners Rate Relief for tenants If you're a tenant and you're getting Housing Benefit to pay some of your rates, you may be entitled to Rate Relief. This can happen with private rented tenancies. Reporting a change in your income You must tell the Housing Executive if: you or your partner start work, end work or the working hours changes someone living with you starts work, ends work or their working hours change there's a change to your or your partner's benefits there's a change to the benefits someone living with you gets your or your partner's savings, capital or investments change your childcare costs change You must tell the Housing Executive if: a partner moves in or out any of your children leave school, start work or start getting Jobseeker's Allowance or Universal Credit someone comes to live with you or someone leaves, including lodgers or tenants your student child returns from study to live at home during holidays you or your partner go into hospital someone living with you stops or starts getting Jobseeker's Allowance or Universal Credit someone living with you starts work you stop or start caring for a disabled person you start or stop paying a child minder you become entitled to or lose entitlement to Carer's Allowance someone starts or stops getting Carer's Allowance for looking after you What to do if your circumstances change Leaving Northern Ireland If you, your partner or both of you leave Northern Ireland for four weeks or more, you must tell the Housing Executive. Housing Benefit calculator You can use the Housing Benefit calculator to calculate how much Housing Benefit you could get: Housing Benefit calculator Information about your circumstances When you claim Housing Benefit, you must give the Housing Executive additional evidence about your circumstances. They won't pay you Housing Benefit until they get this information. The start date for payment is usually the Monday following the date the Housing Executive received your application. Backdating Housing Benefit In certain circumstances, the Housing Executive can backdate Housing Benefit for up to one month. The change could affect your entitlement to Housing Benefit and the amount you receive. If you still disagree, you can appeal the decision. Tenants who aren't eligible for Housing Benefit You can't claim Housing Benefit if: you or your partner have savings over £16,000, unless you're entitled to Guarantee Credit you rent your home from a close relative who lives in the same property you're responsible for a child and pay rent to the landlord who is the child's parent Universal Credit If you're entitled to Universal Credit, you can't claim Housing Benefit for rent or rates. If you're entitled to Universal Credit and need help paying your rates, go to: Homeowners and tenants applying for Rate Rebate Applying for Housing Benefit You can apply online for Housing Benefit. If you already get Housing Benefit, you don't need to apply for Rate Relief. The Housing Executive will contact you if they need more information. Skip to main content If you rent your home and have a low income, you might be entitled to Housing Benefit, Rate Relief or both. You can apply online. If you're a tenant in private rented accommodation, Rate Relief will be credited to your rate account with Land & Property Services. More useful links How to translate this page You must give a reason explaining why you didn't claim earlier. If you're over Pension Credit age, you might get Housing Benefit backdated for up to three months. You can appeal if: you've already asked for an explanation you've asked the Housing Executive to look at the decision again To appeal a decision, you must write to the Housing Executive saying which decision you are appealing against and give your reasons. If you don't agree with the appeal tribunal's decision, you may be able to appeal to the Social Security Commissioner. To claim, you apply to the Housing Executive. What to do if your circumstances change How Housing Benefit is paid If you're a tenant in a Housing Executive property, they'll reduce your rent. If you aren't eligible for Housing Benefit, you might qualify for Rate Relief. You might need to give them: wage slips showing an increase or decrease in earnings a forwarding address when someone aged 18 or over leaves your household You can use the Housing Benefit calculator to see if your new circumstances will affect your entitlement: Housing Benefit calculator How to report a change in circumstances There are different ways to report a change in your circumstances to the Housing Executive. They might pay too much Housing Benefit if you: don't report a change delay reporting a change They'll expect you to repay an overpayment and might take it off other benefits you get. Evidence about a change in circumstances When you report a change in circumstances, the Housing Executive might need to see evidence. Appealing a decision You can appeal a decision within one month of the date of your notification letter or the date of the new decision. You can also: download an application form ask the Housing Executive to send you a form collect an application form in a Housing Executive office You can apply for Housing Benefit directly to the Housing Executive through a Jobs and Benefits office if you're claiming Income Support or income-based Jobseeker's Allowance through the Pension Service if you're claiming Pension Credit Making a claim for Housing Benefit Housing Executive Downloading a Housing Benefit application form If you download the form, you should contact the Housing Executive immediately to tell them you want to claim Housing Benefit. Information about your home You must tell the Housing Executive if: you're a private tenant and your rent goes up or down you change your accommodation, this includes moving to another room in the same house Other changes that might affect Housing Benefit Your entitlement to Housing Benefit could change if: your Disability Living Allowance (DLA) or Personal Independence Payment (PIP) stops, starts or changes you received benefit as a student and your course finishes If there is a change in your circumstances, the Housing Executive might: change the amount of Housing Benefit they pay stop paying your Housing Benefit Receiving the wrong amount of Housing Benefit If you don't tell the Housing Executive about a change in your circumstances, they'll continue paying the same rate of Housing Benefit. You can report changes: online by telephone by writing to the Housing Executive Getting more information about your Housing Benefit decision You can ask the Housing Executive to explain their decision about your Housing Benefit. You can choose an oral hearing or a paper determination. Local Housing Allowance for private tenants If you rent privately, your entitlement to Housing Benefit will be based on the Local Housing Allowance (LHA). LHA is a rent assessment scheme based on: rent levels in the area where you live how many people live in your household The Housing Executive reviews LHA rates and sets rent levels every year. Applying for Rate Relief If you don't get Housing Benefit and want to apply for Rate Relief, you must complete an application form for Housing Benefit and Rate Relief.

Your Housing Benefit claim also won't stop if you would still be allowed to start a new claim - check who can make a new claim for Housing Benefit. If your Housing Benefit claim stops, you'll have to claim Universal Credit instead - check if you're eligible for Universal Credit. Benefit Cap. The benefit cap limits the amount of benefit that most people aged 16 to State Pension age can get. Some individual benefits aren't affected but it may affect the total amount of benefit you get. SMS messages. When claiming Income Support you may receive text messages (SMS) from the Department for Communities (DFC). They exist or existed in the United Kingdom, the Republic of Ireland and New Zealand. The name is still used in New Zealand, the Republic of Ireland and within the UK in Northern Ireland. However in Great Britain the Co-operative and Community Benefit Societies Act 2014 has renamed these societies as co-operative or community benefit societies. 21/9/2012 · Find out what types of Authorised Economic Operator status you could apply for and their benefits if your business has role in the international supply chain. This is the website of the Northern Ireland Housing Executive. We are the strategic Housing Authority for Northern Ireland. What's the challenge? In a digital world, computer skills are becoming more and more important. How can we make sure the most vulnerable sectors of UK society aren't excluded and the internet is accessible to everyone? Facts 5.9 million adults in the UK have never used the internet There are 4.1 million adults living in... In Northern Ireland you can get a claim form by calling the Housing Executive on 03448 920 902, you can download a claim form from the Housing Executive website, or you can call in to any Housing Executive office and collect a claim form (you can find the contact details of your local Housing Executive office here). In Northern Ireland, contact your local health and social care trust or visit the Housing Executive (Touch) website. The council or Housing Executive usually send a professional called an occupational therapist to visit you at home. They look at your circumstances and recommend what adaptations you need. You will also be sent an application form. To claim Carer's Allowance, apply online. If you can't apply online, you can download an application form below or ask the Disability and Carers Service to send you one. If you are: under State Pension age, use application form DS700 over State Pension age, use application form DS700(SP) Calculate your State Pension age

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